

AI and economic and social rights

ESR WESR WORKING



How can AI have an impact on ESR?

Social security

Rights of workers

Digital skills

Education

Social security

Chatbots

E-mail processing

Algorithms used in the processing of requests for social benefits (simplify tasks). But need for human assessment

Transparency in use

Ensure the right to seek redress

Rights of workers

Access to work

Working hours

Data protection

Platform workers

Profiling

Fair remuneration

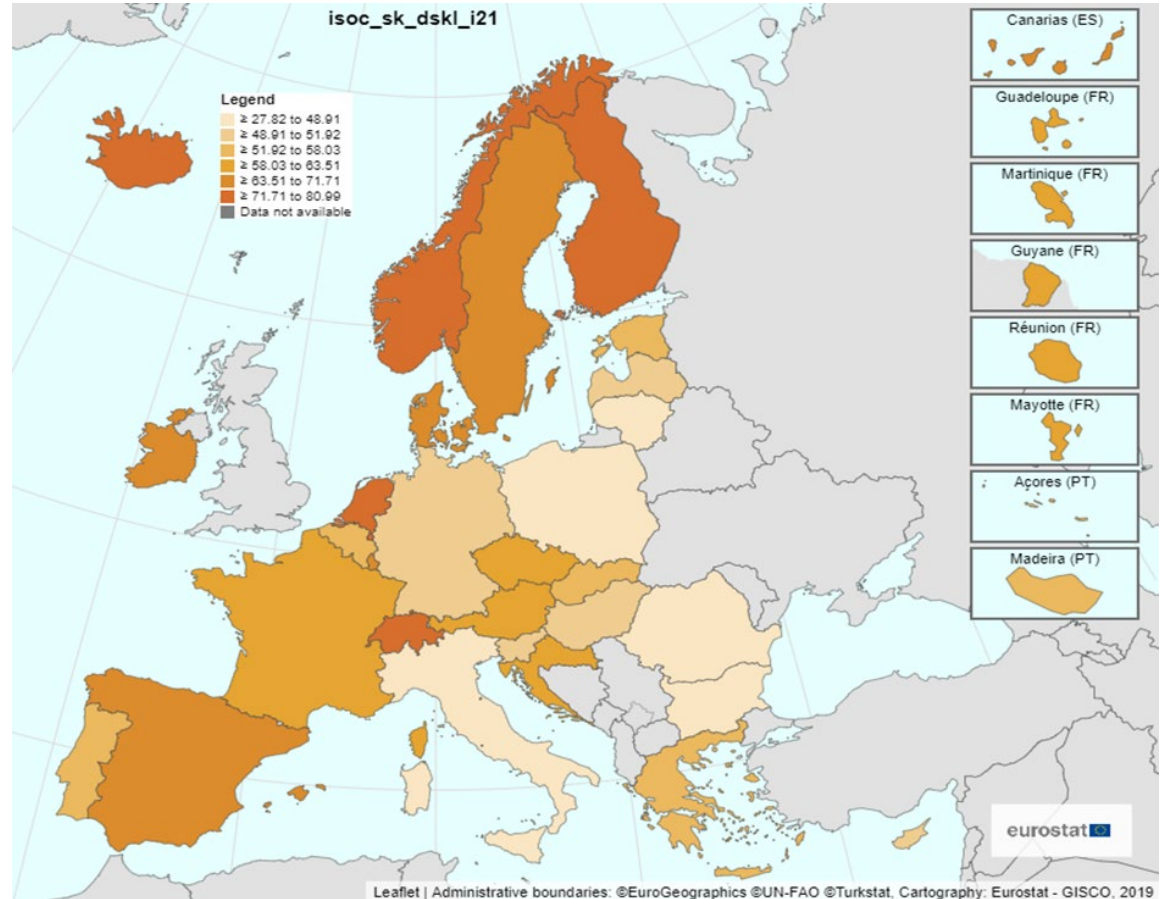
Digital skills

Digital skills gap at the level of states and across states

Essential in a more digital world

Lifelong learning

Access to technologies



individuals with basic or above basic overall digital skills (Eurostat, 2019)

Education

Generative AI

Discrimination

Lifelong learning