



Steunpunt tot bestrijding van armoede,
bestaansonzekerheid en sociale uitsluiting

Service de lutte contre la pauvreté,
la précarité et l'exclusion sociale

Combat Poverty, Insecurity and Social
Exclusion Service



Combat Poverty, Insecurity and Social Exclusion Service - Belgium



**ESR
Issue**

Individuals in some households in Belgium cannot realise their right to water. They are cut off from the water supply or can only use a limited amount of water because of the installation of a flow restrictor. The various (public) water companies had little or no harmonised figures on this issue.



**NHRI
Action**

A few years ago, the Combat Poverty Service conducted a survey with the various water companies in Belgium. Based on the results, it brought together associations of people in poverty and various stakeholders. It asked the water companies to provide systematic and harmonised data on the social aspects of water supply.



Impact

Later, the Flemish government obliged the Flemish water companies to make an annual report on the social aspects of water supply. This report is discussed annually by a group of stakeholders, including the Combat Poverty Service. In the meantime, a social tariff for water has also been introduced.



See more NHRI practices:
ennhri.org/esr-in-europe



@ennhri



ENNHRI

Co-funded by
the European Union

